Professionals Providing Real Estate Solutions

KNOWLEDGE. | EXPERIENCE. | INTEGRITY.

# State of the Appraisal Institute Scott Robinson, MAI, SRA, AI-GRS

Regions I, II, VII Oct. 21, 2017

## Q3 2017 Highlights



- Recent actions by the Board
- Valuation profession and AI professionals
- Financial status
- New seminars and technology-based education
- Al Relief Foundation



# **Recent Board Actions** August 2017

## **Board Actions**



- Approved amendments to Bylaws regarding **Practicing Affiliates**
- Directed 45-Day Notice regarding international chapters
- Approved the 2018 Budget
- 2019 Annual Conference

## **Board Actions**



- Ozark Mountain and Green Country of Oklahoma Chapters
- Subject Matter Expert Panel
- Statement of Policy on Evaluations
- Trust Agreement of the Appraisal Institute Insurance Trust
- ADQC vacancy

## **Board Actions**



- 2018 Vice President
- 2018-19 International Designated Member on Board of Directors
- 2018-19 Chair of Strategic Planning Commission
- SPC member
- **Audit Committee members**
- PLIPC member



# Valuation Profession and AI Professionals

## U.S. Active Appraiser Population

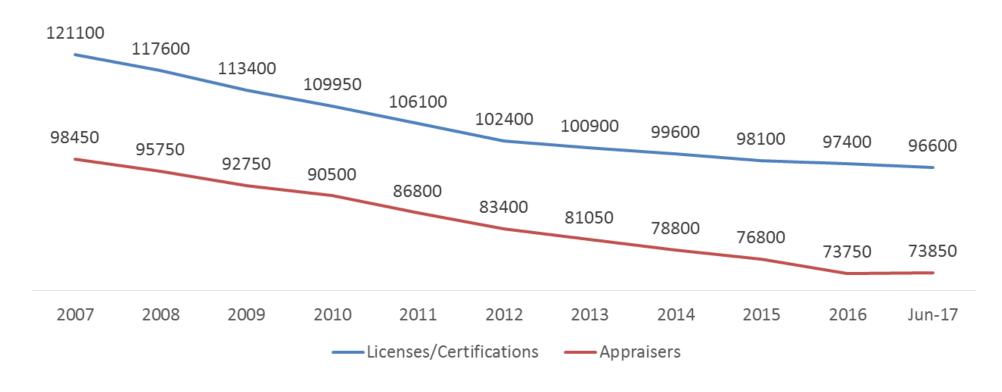


- How many active appraisers are there in the U.S.?
  - 73,854 (estimate as of June 30, 2017)
  - 43,046 (58 percent) are Certified Residential appraisers
  - 24,286 (33 percent) are Certified General appraisers
  - 7,207 (10 percent) are Licensed appraisers
  - o 8,993 (12 percent) hold license in another state

## U.S. Active Appraiser Population

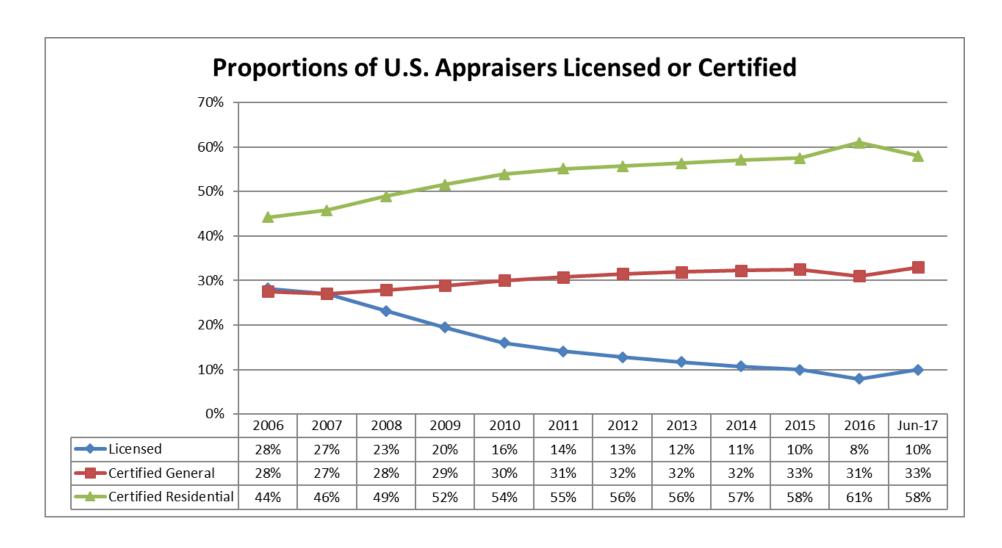


#### Total Licenses/Certifications and Number of Appraisers



## U.S. Active Appraiser Population





## Al's Market Share



- Al's share of the active U.S. appraiser population:
  - Approximately 25 percent overall
  - Approximately 45 percent of general/commercial appraisers
  - Approximately 10 percent of residential appraisers



# Financial Status as of Aug. 31, 2017

## Financial Results



- 2017 year-to-date operating surplus of \$461,000
- Revenues of \$12.2 million
  - 1.4 percent less than budget
- Expenses of \$11.7 million
  - 3.5 percent better than budget

#### Reserves



- Reserves held at the national level: \$13.4 million
  - Represents 8.7 months of operating expenses
  - Unrestricted reserves represent 7.6 months of operating expenses
  - Year-to-date investment return 3 percent

## Al Professionals



- 15,536 Al professionals paid 2017 dues or fees
- Net attrition of dues/fees paying professionals through Aug. 31 is 3.6 percent



## Education

## **New Seminars**



#### 2017

 Solving Land Valuation Puzzles: 7 hours - Premiere in Chicago Nov. 10

## New Seminars



#### 2018

- In the Eye of the Hurricane: Understanding an Investigation by a State Regulatory Board Agency
- Evaluating Commercial Leases: The Tenant & the Terms Both Matter
- Rural Properties
- Valuing Leasehold Interests
- Litigation Skills for the Appraiser

## General Demo Capstone



2017

The final offerings of the General Demo Capstone Nov. 6-12 (Synchronous and San Antonio)

2018

	Material Release	Webinar 1	Webinar 2	Capstone Date
Synchronous	12/15/17	1/5/18	1/30/18	2/19-25/18
Location TBD	12/15/17	1/5/18	1/30/18	2/19-28/18
Chicago	2/16/18	3/9/18	4/3/18	4/23-29/18
Synchronous	7/6/18	7/29/18	8/21/18	9/10-16/18
Location TBD	7/6/18	7/29/18	8/21/18	9/10-16/18

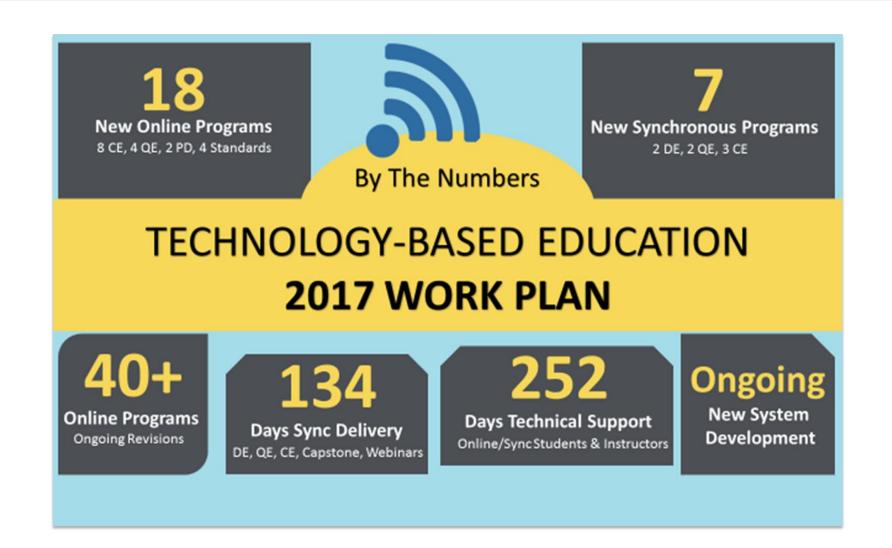
## 2018-19 USPAP



- We have not yet received the Provider Agreements from TAF
- If you are planning to offer a USPAP course late in the year (after September), please schedule sometime in **December**
- It is more likely that the 2018-19 version will be ready at that time, however, this is not a guarantee

## Technology-Based Education





## Technology-Based Education



#### **Continuing Education**

- Analyzing Tenant Credit Risk and Commercial Lease Analysis -Nov. 20-21
- Complex Litigation Appraisal Case Studies Nov. 29-30
- Contract or Effective Rent: Finding the Real Rent Nov. 9
- Using Spreadsheet Programs in Real Estate Appraisals Dec. 5-6

## Technology-Based Education



#### Qualifying Education

- Advanced Residential Applications and Case Studies Part I Sept. 25-28 **SOLD OUT**
- Advanced Residential Report Writing Part II Oct. 23-Nov SOLD OUT

#### Client

 Commercial Real Estate Training from the Appraisal Institute: Appraisal Engagement, Appraisal Reviews & Evaluations Nov. 3-8

#### Review Designation

- Review Case Studies—Residential Oct. 2-5
- o Review Theory—Residential Dec. 11-4



# Admissions and **Continuing Education**

## Candidate for Designation Program



#### Timeline to Designation

- Candidates: 2,452
- Candidate timelines expire monthly
- Personalized outreach efforts occur each month
- Candidates expiring, as of early August, include:
  - 45 timelines end Sept. 30, 2017
  - 132 timelines end Oct. 31, 2017
  - 42 timelines end Nov. 30, 2017
  - 603 timelines end Dec. 31, 2017

As of Sept. 1, 2017, 179 Candidates were terminated (in 2017) from Candidate program for lack of meeting their timeline end dates for 2017 or receiving approved extensions; 149 were converted to Practicing Affiliate (for Jan. 1 through Sept. 1).

## Candidate Extensions 2017



- Candidate Extensions Approved in 2017: 866
- Candidate Extensions Denied in 2017: 31

Note: Multiple extensions for same Candidates not included. 1,511 extensions requested in 2016

## Candidate for Designation Program



#### 2017 Annual Minimum Progress:

- 619 Candidates
  - 62 Designated Members

## **Practicing Affiliates Timelines**



- 45-Day Notice adopted regarding elimination of Practicing Affiliate timelines:
  - Practicing Affiliates who had not paid annual fee
  - Staff outreach to former Practicing Affiliates
  - Chapters encourage current Practicing Affiliates or former **Practicing Affiliates**

## Al Continuing Education: Practicing Affiliates



- Concluding Q3 communications for AI Continuing Education outreach
  - Reminder letters sent in early September to 65 suspended Practicing Affiliates whose cycles ended on June 30, 2017
  - First reminder emails sent in mid-September to 179
     Practicing Affiliates whose cycles end on June 30, 2018.

# Al Continuing Education: Designated Members (5-year cycles)



- Concluding Q3 communications for AI Continuing Education outreach
  - 1,305 to complete AI CE requirements by the end of 2017; CE email reminders sent in mid-September
  - CE reminder letters sent in early September to Designated Members currently suspended whose cycles ended in 2016

## **Continuing Education:** First-Year Standards and Ethics



- Communications occur monthly (includes Candidates and Practicing Affiliates)
  - Candidates and Practicing Affiliates First Year Standards and Ethics
  - Candidates and Practicing Affiliates suspended

## CE Resources for Chapters



- Access Chapter Info web page
- Al Requirements tab
  - Designated Member CE needs
  - Practicing Affiliate CE needs
  - Candidate/Practicing Affiliate 1st Year

For information on navigating Chapter Info web page:

http://ow.ly/aoex30aLvAU



## **Professional Practice**

## **Professional Practice**



#### **Professional Practice Questions**

Over 1,886 questions from Al Professionals so far in 2017



## **Professional Resources**

## Al Relief Foundation



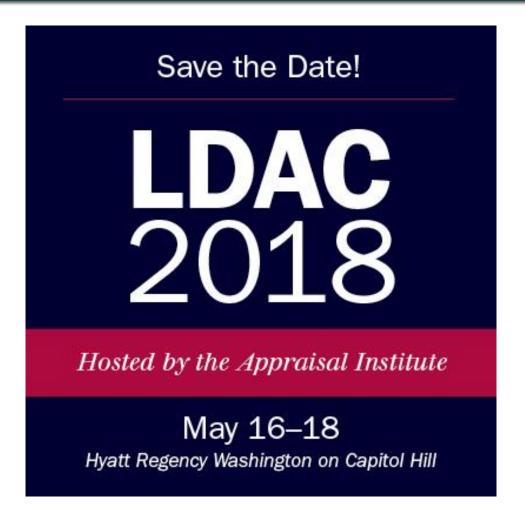
- Thank you to all AI professionals and chapters that have generously supported the AI Relief Foundation (AIRF) since Hurricanes Harvey, Irma and Maria.
- AIRF is here to help. If you know an appraiser in need of assistance after a natural disaster or other emergency, please direct them to www.airelief-foundation.org.
- Banner ads are available to chapters and regions:



For more information please contact us at relieffoundation@appraisalinstitute.org or 312-335-4154

### LDAC 2018





Registration Opens: Feb. 14, 2018

### Al Education Trust



The AI Education Trust offers scholarships to eligible and worthy Candidates for Designation and college students. For more information, please go to www.aiedtrust.org.



### Al Education Trust



In the coming months, the AI Education Trust will request nominations from AI professionals for the Y.T. and Louise Lee Lum Award. For more information or to nominate someone, please email educationtrust@appraisalinstitute.org.

### **Discounts**





Visit the AI Benefits
section of the AI
website to learn more
about this and other
benefits!

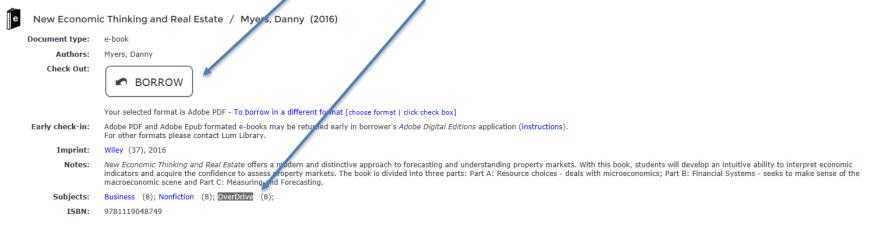
- Offers an integrated market analysis that combines demographic information, mapping technology and reporting tools for use in appraisal and consulting assignments
- Lock in exclusive AI pricing to subscribe or renew: \$650 for 12 months
  - Regular price: \$1,295

### Y.T. and Louise Lee Lum Library



The library's online catalog is incorporating the OverDrive E-book software. The library's collection of e-books will be available for check-out directly from the online catalog. Most of the library's e-books titles are in the process of migrating from the library's other e-book vendors.

OverDrive e-books may be recognized by the "Borrow" button and a subject heading.



Most of the e-books are formatted in Adobe Digital Editions. These e-books will open on your desktop Adobe Digital Editions (ADE) folder:

- Three (3) e-books may be checked out simultaneously
- Seven (7) day check-put period
- Early return in Adobe Digital Editions menu

Holds may be placed on e-book titles that are already checked-out, an email will be sent when it becomes available

A new library mobile app that supports these OverDrive e-books is in the process of being programmed and will be available soon

Those remaining EBSCO e-book titles will continue to open in the EBSCO browse window

OverDrive library system is funded by a grant from the Appraisal Institute Education Trust



### Communications

## Q3 2017 Al Media Coverage



**Bloomberg Business** 

San Francisco **Chronicle** 











The Washington Post



### Social Media



### Al's following as of Sept. 29, 2017:



5,844 "likes"



4,544 followers



7,165 followers



22,313 video views



390 subscribers

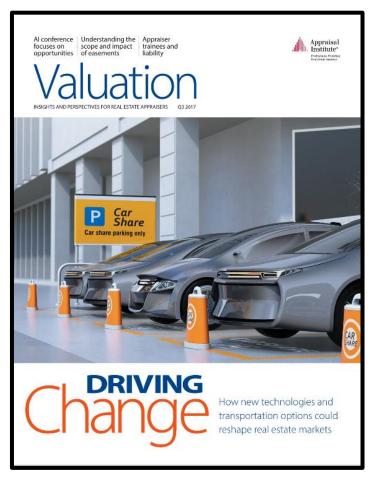
## **Speaking Opportunities**



- In Q3 2017, Al leaders spoke at:
  - **ANEVAR Valuation Conference**
  - International Conference on Assessment Administration (IAAO)
  - Iowa Commercial Real Estate Expo
- Q4 2017 Al speaking opportunities:
  - FECOVAL Congress (Tampico, Mexico)
  - AARO Fall Conference (Washington, D.C.)
  - UPAV (Punta de Este, Uruguay)

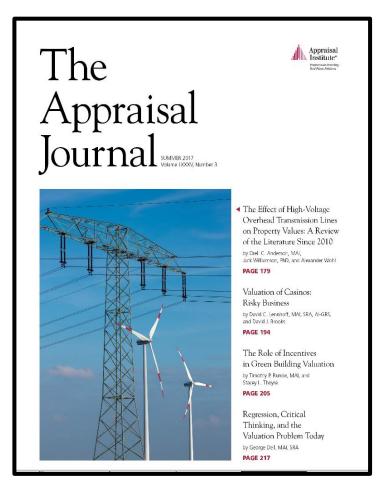
# Valuation & The Appraisal Journal





New issues available online now

http://www.valuationdigital.com/resourcescatalog/q3\_2017?pg=1#pg1/



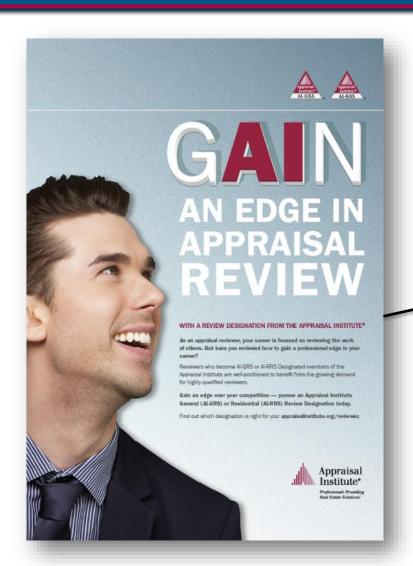
http://www.myappraisalinstitute.org/ taj/default.aspx



# Marketing

## Q3 2017 Advertising





As an appraisal reviewer, your career is focused on reviewing the work of others. But have you reviewed how to gain a professional edge in your career?

Reviewers who become AI-GRS or AI-RRS Designated members of the Appraisal Institute are well-positioned to benefit from the growing demand for highly-qualified reviewers.

Gain an edge over your competition — pursue an Appraisal Institute General (Al-GRS) or Residential (Al-RRS) Review Designation today.

Find out which designation is right for you: appraisalinstitute.org/reviewer.

## Q3 2017 Advertising





### 'GAIN' campaign website landing page

Below is the form featured on the webpage allowing AI to capture interested individuals information

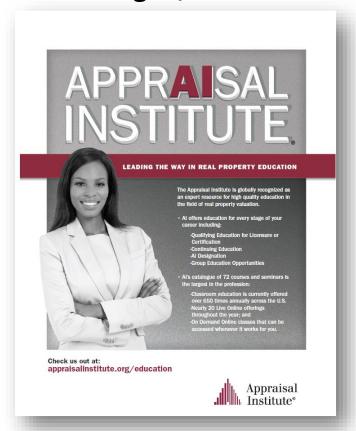
To L	earn More About Review Designations
Name *	Email *
8	
Phone Number	Company Name
Message *	
/	
200 characters left	
	Submit

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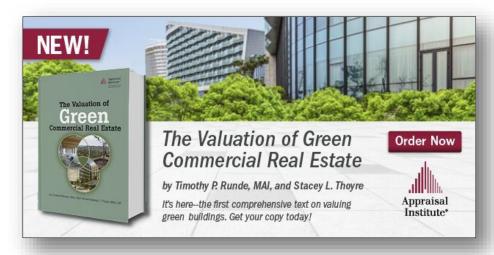
## Q3 2017 Advertising



New Education ad featured in Working R/E



Launched new book The Valuation of Green Commercial Real Estate



#### Coming in Q4

- The annual Fall Book Sale is Oct. 9-16
- The Dictionary of Real Estate Appraisal, 6th edition and The Valuation of Green Commercial Real Estate ads will be featured in external publications

## Q3 2017 Print and Digital Media





#### **Digital Publications:**

- Appraisal Buzz
- Valuation Review
- Appraisal Today
- National Mortgage News
- Realtor Magazine
- Working R/E





#### **Print Publications:**

- IAAO Fair and Equity
- ABA Banking Journal
- Scotsman Guide
- Probate and Property

### Q3 2017 Trade Shows

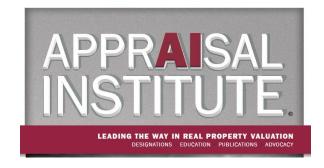


International Association of Assessing Officers (IAAO) Annual Conference

Sept. 24-27 Bally's Event Center, Las Vegas

#### **Q4** Trade Shows

- Valuation Expo, Oct. 2-4 Flamingo Hotel, Las Vegas
- Mortgage Bankers Association Annual Conference, Oct. 22-25 Denver Convention Center, Denver
- Land Trust Rally, Oct. 26-28 Denver



- Appraisal Summit, Nov. 1-3 Bally's Las Vegas
- National Association of Realtors, Nov. 3-6 McCormick Place, Chicago
- Greenbuild, Nov. 8-9 **Boston Conference & Exhibition** Center, Boston

## Q3 2017 Chapter Support



### **Updated Chapter Tools**

- New website banner ads for 'GAIN' campaign
- Updated editable PDF ads for 'RAISE' and 'GAIN' campaign
- New Find An Appraiser and Recruitment themed cards are available to chapters to order
- Scholarship Flyers and website banner ads

#### Email support:

Served 31 Chapters with emails to promote local education, seminars and events



### Coming in Q4:

New Education print and digital ads



### 2018 Annual Conference

## 2018 Appraisal Institute Annual Conference



## Setting the Stage for Success

Save the date:

July 30 – Aug. 1, 2018

Nashville, Tenn.

Call for presentations is now live

Deadline: Dec. 1



Go to: https://www.appraisalinstitute.org/call-for-presentations/

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